

To: DW® customers
Date: October 16, 2020
Re: MEGApix® Flex™ and Pano™ camera and mounting accessories hardware changes

MEGApix® Flex™ and Pano™ camera and mounting accessories hardware changes

Affected models: DWC-PZ21M69T, DWC-PVZ2M72T, DWC-PVX16W and all lens combinations
Mounting accessories: DWC-PZCM, DWC-PZWM, DWC-PZADP

Effective date: 02/27/2020

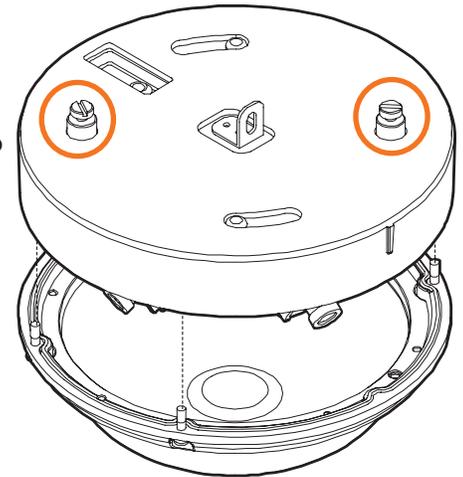
MEGApix Flex and Pano cameras and accessories hardware have been updated to improve the installation process. The new hardware will go into effect using the existing part numbers, once the current stock is depleted.

There should be no compatibility issues. Old cameras are still compatible with the new mounting accessories, and vice versa.

Hardware changes:

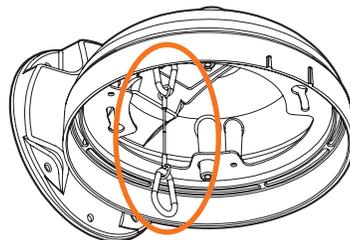
How to tell if you have the new camera hardware:

- New mounting screws are at the base of the camera. These are used to mount the camera into the mounting accessory's base by turning the camera clockwise to lock in place.
- A wedge has been added to the side of the camera's base to guide the camera to properly lock into position with the mounting bracket.

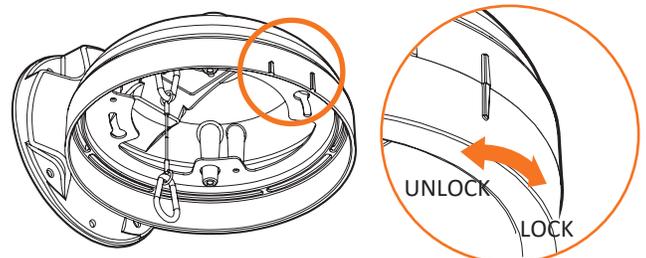


How to tell if you have the new mounting accessories:

- A safety wire has been added at the base of the camera to securely hold the camera in position while completing the wiring of the camera.



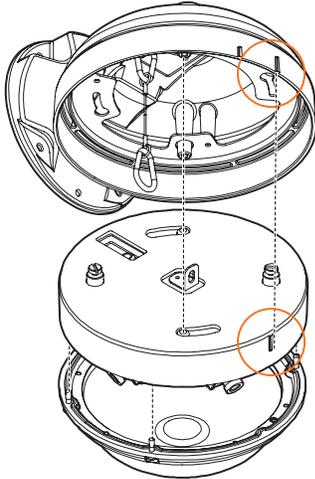
- The screws at the base of the camera align with mounting holes in the base of the mounting accessory and lock into position by rotating the camera clockwise.
- Two wedges have been added to the side of the mounting accessory to guide the camera to lock into position properly.



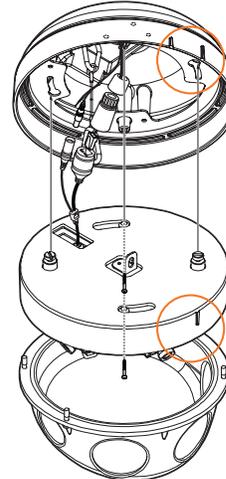
Using a **NEW** camera with a **NEW** mounting accessory

Make sure to align the wedge on the side of the camera with the one on the mounting bracket. Rotate the camera clockwise to lock into position.

DWC-PVX16XW models



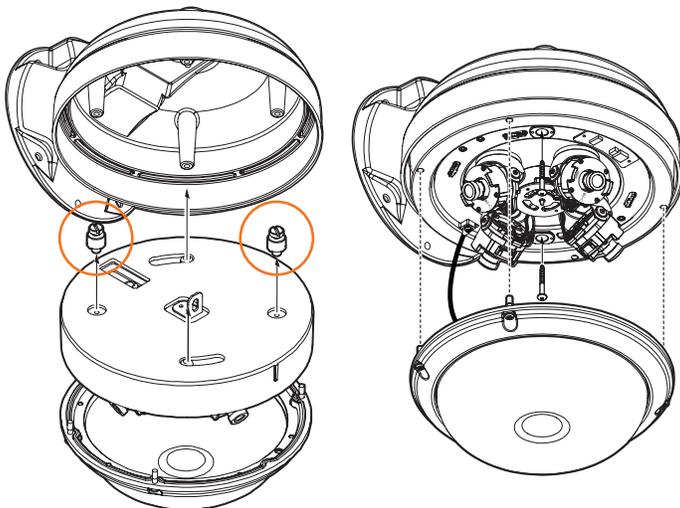
DWC-PZ21M69T and DWC-PVZ2M72T models



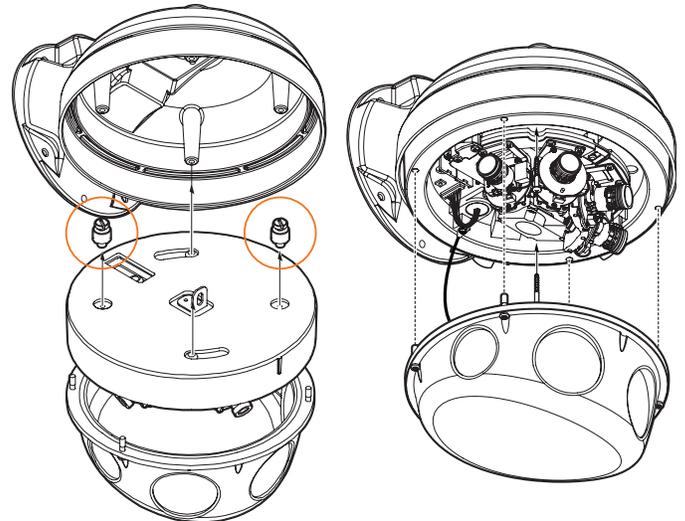
Using a **NEW** camera with an **OLD** mounting accessory

1. Remove the coupling screws at the base of the camera.
2. Use the mounting screws included with the camera to secure the camera to the mounting bracket or mounting surface.

DWC-PVX16XW models



DWC-PZ21M69T and DWC-PVZ2M72T models



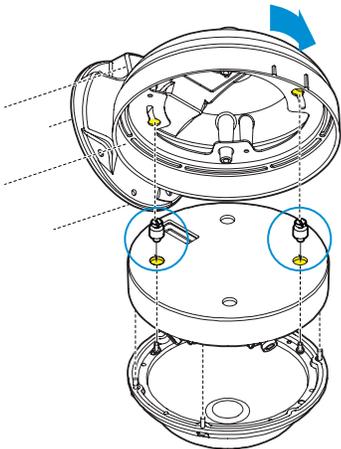
Using an OLD camera with a NEW mounting accessory

Option 1: Use two (2) included screws to secure the camera to the mounting accessory.

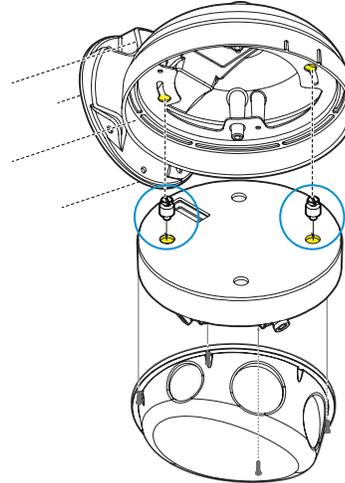
Option 2: Use two (2) coupling screws at the base of the camera. Contact DW's sales team to order.

When using the coupling screws, avoid wobbling the camera and rotate the camera clockwise to lock into position.

DWC-PVX16XW models



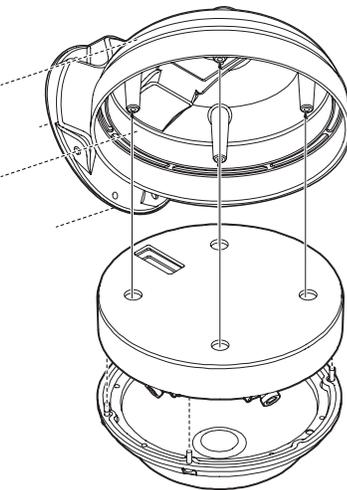
DWC-PZ21M69T and DWC-PVZ2M72T models



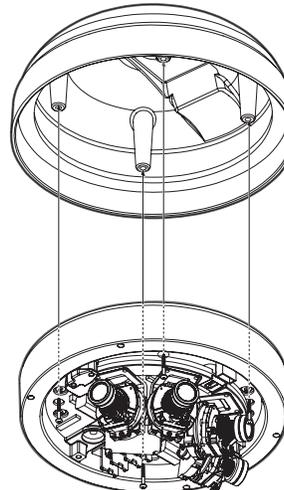
Using an OLD camera with an OLD mounting accessory

Use the mounting screws included with the camera to secure the camera to the mounting bracket or mounting surface.

DWC-PVX16XW models



DWC-PZ21M69T and DWC-PVZ2M72T models



For more information

DW Technical Support

Toll-free: 866.446.3595

digital-watchdog.com/contact-tech-support/